

THE CORE OF



Training, Quality,
& Support

VALUES

People

We empower our people to build our future through determined focus on development, transparency, and collaborative partnerships

Process

We use systems to make strategic decisions, future-proof our solutions, and solve problems that matter

Product

We aim to create, enhance, and maintain excellent products, services, and data while continuously increasing engagement

Performance

We take pride in our work, set measurable goals, and define our success by the value we create for our customers

MISSION

Prepare, support, and empower CXO to create superior customer experiences

VISION

Drive DISH to #1 in customer experience through a culture of learning

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